

Fare Type Guide

**This is a guide only. Full conditions can be accessed by clicking on the fare name at first stage of the booking process

^ **GCC stands for Guest Contact Centre**

Fare Type	Blue Saver	Fair Fare	Flexi Saver	Blue Plus
Transferable	No	No	Yes	Yes
Name changes may be made via the GCC up to 30 minutes prior to your flight's scheduled departure time.	No	No	Yes	Yes
Flight changes permitted?	YES At least 24 hrs prior to departure	YES At least 24 hrs prior to departure	YES At least 30 mins prior to your scheduled departure time via GCC OR 60 minutes prior to scheduled departure time via website	YES Within 24 hours <u>after</u> your scheduled departure time via GCC OR 60 minutes prior to scheduled departure time via website
Change fees via our website (date & time changes available where original booking was made via our website)	AUD/NZD \$25 plus any fare difference	AUD/NZD \$25 plus any fare difference	Any fare difference	Nil
Change fees via GCC	AUD/NZD \$30 plus any fare difference	AUD/NZD \$30 plus any fare difference	Any fare difference	Nil
Cancellations permitted? (flights can only be cancelled via Guest contact Centre)	YES At least 24 hrs prior to departure	YES At least 24 hrs prior to departure	YES At least 30 mins prior to departure	YES Within 24 hours <u>after</u> your original flights scheduled departure time
Cancellation Fee	AUD/NZD \$30	AUD/NZD \$30	Nil	Nil
For flight cancellations within above timeframes, balance is held in credit for future use (within 12 months)	Yes	Yes	Yes	Yes
Refund permitted on cancellation	No	No	No	Yes Admin fee of AUD/NZD \$30 – Refunded back to original form of payment

^ Charges listed are in AUD and apply to Australian domestic flights. For **International Travel**, the currency in which you made your original booking will apply to your entire booking. Please refer to the **Fees and Charges** tab in the Booking section of our website or your itinerary for applicable charges in that currency