

"Special Aviation Security Measures for Air Travel

United Kingdom

Qantas said today that it would comply with new, temporary security measures introduced by the UK Government for flights departing from and transiting through the United Kingdom. The new measures, which apply to all airlines operating from the United Kingdom, restrict the items that passengers can carry onto an aircraft as hand baggage.

Qantas has begun contacting customers likely to be affected by the new security measures in Australia, its Asian hubs and in the UK and Europe. These additional security requirements do not affect Qantas domestic and other international operations. Qantas operates four services each day from London Heathrow, and also carries passengers from Australia and Asia into Heathrow for onward travel. As a result of the changes, Qantas customers travelling on flights from and to the UK are asked to allow additional time for check-in.

<http://www.qantas.com.au/regions/dyn/au/publicaffairs/details?ArticleID=2006/aug06/Q3458>

United States

Qantas said today that it would comply with new security measures introduced by the United States Department of Homeland Security for flights into and out of the United States. The new measures, which apply to all airlines, relate to the carriage of liquids and gels by passengers on aircraft and the screening of passenger footwear.

According to the Department of Homeland Security, liquids and gels include beverages (including duty free purchases), shampoos, suntan lotions, creams, toothpastes, hair gels and other items of a similar consistency. Excluded from the measures are baby formula or juice if a baby or small child is travelling, prescription medicine with a name that matches the name on the passenger's ticket and insulin and other non-prescription medicines. All passenger footwear will also have to be screened prior to aircraft boarding.

The new security requirements, which differ from those introduced today in the United Kingdom, do not affect Qantas domestic and other international services. Qantas has begun contacting customers booked on flights to and from the USA to advise them of the new measures. As a result of the changes, customers travelling on flights to and from the USA are asked to allow additional time for check-in. Qantas operates 43 services each week between Australia and the USA."

<http://www.qantas.com.au/regions/dyn/au/publicaffairs/details?ArticleID=2006/aug06/3459>

The following advice has been received from Singapore Airlines.

"ADVICE FOR CUSTOMERS TRAVELLING ON SINGAPORE AIRLINES
FLIGHTS FROM THE UNITED
KINGDOM

Singapore Airlines is advising customers on flights from the United Kingdom that special, stringent measures have been introduced for the carriage of cabin baggage on all flights from the UK, until further notice.

Accordingly, all customers on Singapore Airlines flights from London Heathrow (three flights per day) and Manchester (daily flight) from 10 August 2006 until further notice, must observe the following restrictions on items taken beyond the airport security search points.

In a single (ideally transparent) plastic carrier bag, only the following items are permitted:

Pocket-size wallets and pocket-size purses plus contents (for example money, credit cards, identity cards etc (not handbags)

Travel documents essential for the journey (for example passports and travel tickets)

Prescription medicines and medical items sufficient and essential for the flight (eg. diabetic kit), except in liquid form unless verified as authentic

Spectacles and sunglasses, without cases

Contact lens holders, without bottles of solution

For those travelling with an infant: baby food, milk (the contents of each bottle must be tasted by the accompanying passenger) and sanitary items sufficient and essential for the flight (nappies, wipes, creams and nappy disposal bags)

Female sanitary items sufficient and essential for the flight, if unboxed (eg. tampons, pads, towels and wipes)

Tissues (unboxed) and/or handkerchiefs

Keys (but no electrical key fobs). All passengers must be hand searched, and their footwear and all the items they are carrying must be X-ray screened.

Nothing may be carried in pockets.

No liquids of any sort will be permitted.

Pushchairs and walking aids must be X-ray screened, and only airport-provided wheelchairs may pass through the screening point.

Singapore Airlines has been told to expect significant delays at airports.

We apologise in advance if flights are delayed because of the implementation of these new requirements, which follow a security advice from the UK authorities.

Customers are asked to allow plenty of extra time for check-in, and to ensure that, other than the few permitted items listed above, all their belongings are

placed in their hold baggage and checked in.

This advice will be updated as information is provided by the UK authorities.

"ADVICE FOR CUSTOMERS TRAVELLING ON SINGAPORE AIRLINES
FLIGHTS TO/FROM THE
UNITED STATES OF AMERICA

Singapore Airlines is advising customers traveling on flights to or from the United States of America that the following security arrangements are in place with immediate effect, by order of the Transportation Security Administration:

Passengers may not carry any liquids or gels past security screening points at airports except:

- Baby formula, breast milk or juice for a small child or infant
- Prescription medicines bearing the name that matches that of the passenger's ticket
- Insulin and other essential non-prescription medicines

No liquids or gels apart from those listed above, and including drinks or items purchased at the airport can be taken on board the aircraft.

Beverages, shampoo, suntan lotions, creams, toothpaste, hair gel and other items of a similar consistency are not permitted in the cabin. These items must be carried in checked baggage.

All footwear must be x-ray screened, except for people with disabilities, in which case the footwear must be subject to special screening.

Due to the stringent security screening processes, Singapore Airlines is advising customers to check in early and to be prepared for delays.

Further updates will be provided as they become available.

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