

Qantas update (18/7/08) - new check in system & airline maintenance staff dispute

Please find for your information details of a new check-in system roll-out and a press release regarding the resolution of the dispute between Qantas and the Australian Licensed Aircraft Engineers Association for your information -

Between 26 Jul and 17 September 2008, we will be upgrading the Qantas check-in system across our network to provide a more efficient and effective check- in experience. While we are confident that the upgrade will be a smooth process, there may be minor delays while the new system settles.

If travelling during this period, we do suggest your travellers allow an additional 30 minutes to complete check-in and security clearance.

Qantas apologises for any inconvenience this may cause to travel plans.

Qantas Reaches Agreement with ALAEA

Sydney, 18 July 2008

Qantas said today it had reached an in-principle agreement with the Australian Licensed Aircraft Engineers Association (ALAEA) on a new four-year enterprise agreement for the airline's 1,500 licensed engineers.

The Chief Executive Officer of Qantas, Mr Geoff Dixon, welcomed the agreement which was reached last night.

"Both parties approached yesterday's negotiations in good faith and with a determination to reach an agreement that was acceptable to the airline, the union and its members," Mr Dixon said.

"The terms of the agreement remain confidential until next week, but they are within the framework of our wages policy.

"Importantly, the union ceased its industrial action last night, which will be welcome news for our customers.

"It will, however, be several weeks until all of our aircraft are available to operate our normal schedule.

"As a result, some flight disruptions will continue in the short term and we will continue to cancel some flights as necessary, with customers accommodated on other services."

The agreement will come into effect when it is voted on by Qantas' 1,500 licensed engineers.